Accessibility Roadmap

Background

Social Explorer is committed to ensuring that our applications and services are accessible to everyone. As part of this commitment, we provide information about the state of our accessibility support and development.

Instructions

1. **Current Status:**

   - o   Open: The issue has not yet been resolved

   - o   Resolved: The issue has already been resolved

   - o   In Progress/Under Investigation: The issue is currently under investigation or in progress

   - o   Other

2. **Disposition:**

   - o   Planned: The issue will be resolved

   - o   Deferred: The issue will not be resolved

   - o   Under Investigation: The issue is currently under investigation

   - o   Other

Accessibility Roadmap

Vendor/Product Information

Vendor Name	Social Explorer Inc.
Product Name	Social Explorer
Product Version	January 2024
Completion Date	
Contact Name/Title	Jeffrey Hahn/Director of Academic Sales
Contact Email/Phone	info@socialexplorer.com

Homepage and Dashboard - Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
2.4.1 SE product does not offer a mechanism to bypass blocks of content.	Resolved		Q3, 2021		SE product offers a mechanism to bypass blocks of content. On the homepage, a jump button is added before the header and footer. In the dashboard, a jump button is added before the header and before and after the left sidebar.

Additional Information

Maps - Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
1.1.1 SE maps use standard HTML and WAI-ARIA techniques for providing text equivalents of non-text elements. However, there is no text equivalent for the map.	Open	Planned	Q1, 2025		Social Explorer plans to implement the map reader. The tab is used to focus on the map, and arrow keys are used to navigate around. A similar solution can be found on the link: https://mapspice.socialexplorer.com/project/standalone/showcase-balkans-all-levels
1.3.1 Info and relationships - Some elements require more work.	Open	Planned	Q4, 2024		Social Explorer uses semantically correct markup so that information, structure, and relationships can be understood independently of presentation. Exceptions will be fixed until the end of December 2024.
1.3.2 Some elements are read out of order	Open	Planned	Q4, 2024	SE generates semantically correct markup to allow assistive technologies to interpret the meaning of content and controls for most content.	Social Explorer plans to cover exceptions until the end of December 2024.
1.4.1 Color is used to represent different data; currently, there is no way to bypass this.	Open	Planned	Q4, 2024		SE will implement a map text reader that will convey information available in color form.

2.4.1 SE maps do not offer a mechanism to bypass blocks of content.	Open	Under investigation	Q4, 2024		SE found a solution for the Reports app, and the same solution will be applied to Maps.
2.4.3 SE maps use a logical tab order through interactive elements such as links and form controls with just a few exceptions.	Open	Planned	Q4, 2024	During page navigation, focusable components receive focus in an order that preserves meaning and operability.	Social Explorer plans to cover exceptions until the end of 2024.
1.4.3 In some situations, map color and labels do not provide sufficient contrast.	Open	Under investigation	Q4, 2024		The visual presentation of the text in maps provides sufficient contrast. Exceptions are some situations where map color and map labels do not provide sufficient contrast.
1.4.11 It is possible to use custom colors on the maps which do not have to meet this criteria.	Open	Under investigation	Q4, 2024		All visual representations in SE maps used to convey information have sufficient contrast against adjacent colors. However, it is possible to use custom colors on the maps, which do not have to meet these criteria.
1.4.13 Content on map tooltip is not read	Open	Planned	Q4, 2024		Maps use content that appears on hover - map tooltips that provide information appear on hover. Social Explorer plans to implement the map reader.
2.4.6 A few interface elements do not have semantically correct markup	Open	Planned	Q4, 2024		Maps use semantically correct markup for most interface elements, including headings and labels. Social Explorer plans to cover exceptions until the end of December 2024.

2.4.7 Focus is not visible on a few buttons	Open	Planned	Q4, 2024		Maps use visual changes to elements to indicate the current position of focus, except on a few buttons where the focus is not visible. Social Explorer plans to cover exceptions until the end of December 2024.
302.1 The map itself does not offer a text alternative.	Open	Planned	Q1, 2025		SE maps use standard HTML and WAI-ARIA attributes to describe the identity, operation, and state of user interface elements to assistive technologies. Still, the map itself does not offer text alternatives.
302.3 Color is the only option for conveying information from the SE maps.	Open	Planned	Q1, 2025		Social Explorer plans to implement the map reader. The tab is used to focus on the map, and arrow keys are used to navigate around. A similar solution can be found on the link: https://mapspice.socialexplorer.com/project/standalone/showcase-balkans-all-levels
502.3.1 The map itself does not use WAI-ARIA attributes to describe the role, state, and description of user interface elements to assistive technologies.	Open	Planned	Q1, 2025		

Additional Information

Reports - Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
2.4.1 SE reports do not offer a mechanism to bypass blocks of content.	Resolved		Q3, 2020		Social Explorer Reports app now offers a mechanism to bypass blocks of content.
2.4.3 SE reports use a logical tab order through interactive elements such as links and form controls with just a few exceptions.	Resolved		Q3, 2020		Social Explorer covered exceptions in the new Reports app.
2.4.7 Focus is not visible on a few buttons	Resolved		Q3, 2020		Social Explorer covered exceptions in the new Reports app.
502.3.3 SE reports in their current form do not offer a defined table structure.	Resolved		Q3, 2020		Social Explorer's new Reports app has a clearly defined table structure.
502.3.12 SE reports use visual changes to elements to indicate the current position of focus, with the exception of a few buttons.	Resolved		Q3, 2020		Social Explorer covered exceptions in the new Reports app.